



Background information on NN Group's unit-linked policies

29 September 2023

- In the past, NN (Nationale-Nederlanden), DL (Delta Lloyd) and AAL (ABN AMRO Levensverzekering) issued approximately 1m (NN), 700k (DL) and 550k (AAL) individual unit-linked policies.
 - At the end of September 2023, the portfolios of the Dutch insurance subsidiaries of NN Group comprised approximately 300k active unit-linked policies (2022: 315k, 2021: 340k, 2020: 375k).
- The collective proceedings initiated by Woekerpolis.nl against NN and the interim judgment of 26 September 2023 concern NN's "FVB" (Flexibel Verzekerd Beleggen) unit-linked insurances on universal life basis.
 - At the end of 2003, approximately 285k FVB policies were active. At the end of September 2023, approximately 66k FVB policies were active.
- No collective proceedings against DL and AAL products were initiated.
- NN has also sold other unit-linked products under different brands and product names.
 - Other NN products, as well as the DL and AAL products, generally have other policy conditions and contract documentation which may differ in essential aspects from those of the FVB product.
 - The judgment concerns the FVB policy conditions and does not provide clear and well-defined guidance to assess the implications of the judgment for other policy conditions.
 - For these reasons, the judgment cannot reliably be extrapolated to the other unit-linked insurance products issued by NN, DL and AAL in the past.
- When and how the unit-linked dispute will be resolved is uncertain.
 - The outcome of the cassation proceedings or potential settlement negotiations is uncertain.
 - Any future settlement will involve negotiation between Woekerpolis.nl and NN.
- Over time, NN made improvements to its unit-linked insurance products, and compensated customers pursuant to the settlements reached with the various claim organisations in 2008 – 2010.
 - This resulted in a decrease of the overall cost levels in unit-linked insurance products.
 - Of the number of inactive policy holders in 2008, approximately 5% applied for compensation.
- Compensation to policy holders is expected to be tax deductible (under present tax legislation).
- The interim judgment does not change earlier statements and conclusions disclosed by NN Group in relation to unit-linked insurances. Although the financial consequences could be substantial for NN Group's Dutch insurance operations and, as a result, may have a material adverse effect, it is not possible to reliably estimate or quantify NN Group's overall exposures at this time.