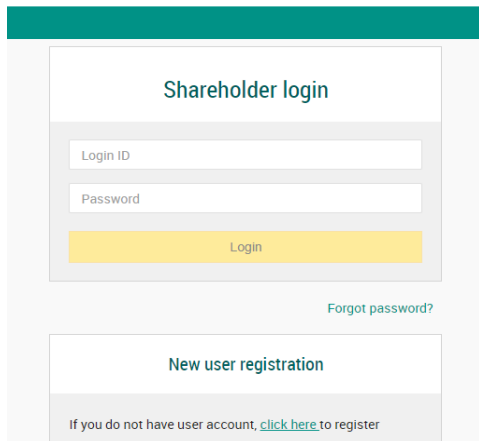


Virtual General Meetings Manual and Frequently Asked Questions

NN Group

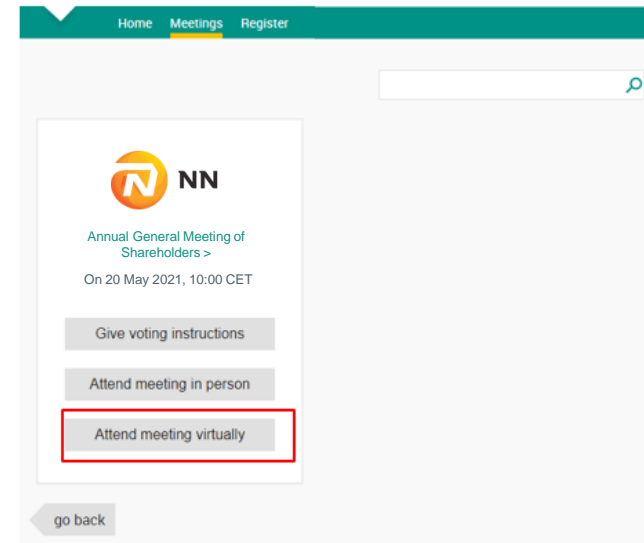
Before Thursday 13 May 2021, 17:00 CET

Click here to login to the shareholder portal and click login



The screenshot shows the 'Shareholder login' page. It features a teal header bar. Below it, the text 'Shareholder login' is centered. There are two input fields: 'Login ID' and 'Password'. A yellow 'Login' button is positioned below the password field. To the right of the 'Login' button is a link for 'Forgot password?'. Below the login section is a 'New user registration' section with a link that says 'If you do not have user account, [click here](#) to register'.


Select the recent meeting of NN Group and select "Attend meeting virtually"



The screenshot shows the 'Meetings' page on the NN website. The teal header bar contains 'Home', 'Meetings', and 'Register'. A search bar is in the top right. The main content area displays the NN logo and the title 'Annual General Meeting of Shareholders >'. Below the title, the date and time are listed: 'On 20 May 2021, 10:00 CET'. There are three buttons: 'Give voting instructions', 'Attend meeting in person', and 'Attend meeting virtually'. The 'Attend meeting virtually' button is highlighted with a red rectangle. A 'go back' button is located at the bottom left of the content area.

Before Thursday 13 May 2021, 17:00 CET

Register for virtual participation

 **NN Group**
On 20 May 2021 | 10:00 CET

[Cancel](#)

1/4 Shares and Account

Securities

Security class

Intermediary

ISIN
NL0010773842

Number of securities
 Entire holding
 Partial holding

Enter number of securities

Account


Securities account number

[Next](#)

Fill in all the details of registration for this meeting

Before Thursday 13 May 2021, 17:00 CET

Register for virtual participation

 **NN Group**
On 20 May 2021 | 10:00 CET

[← Back](#) [Cancel](#)

2/4 Phone, Terms and Conditions

Verification of phone number

Mobile phone number:

+31

Re-enter mobile phone number

+31

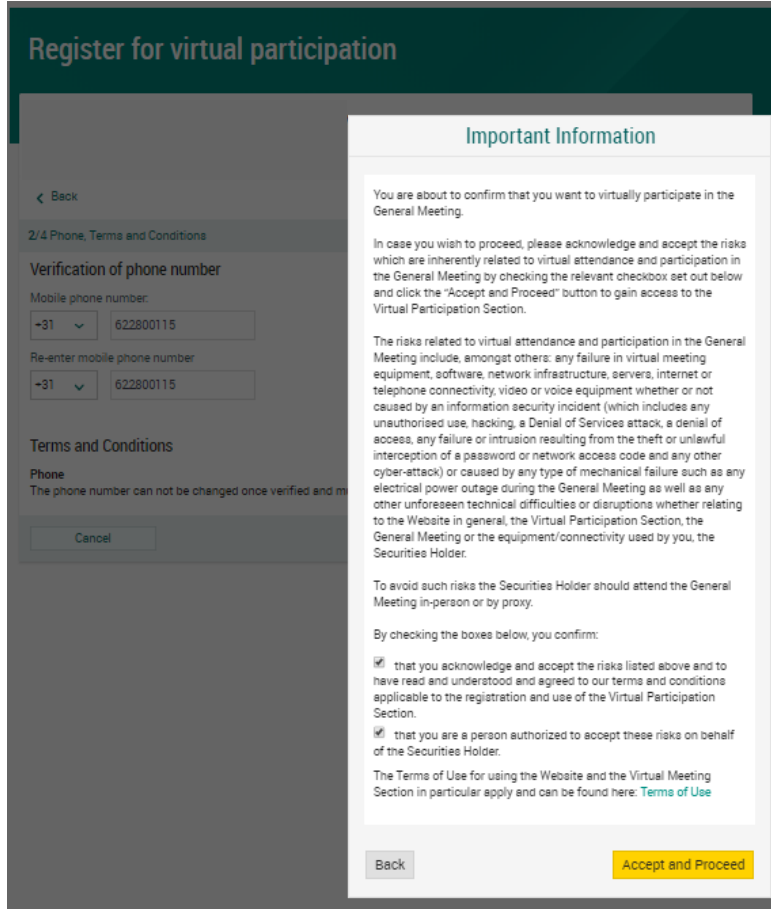
Terms and Conditions

Phone
The phone number can not be changed once verified and must be used till meeting ends.

[Cancel](#) [Acknowledge and Accept](#)

Fill in phone number which will be used for 2 factor authentication

Before Thursday 13 May 2021, 17:00 CET



The screenshot shows a mobile application interface for registering for virtual participation. The main screen is titled "Register for virtual participation" and includes a "Back" button, a progress indicator "2/4 Phone, Terms and Conditions", and a "Verification of phone number" section with two input fields for a mobile phone number (+31 622800115). Below this is a "Terms and Conditions" section with a "Phone" sub-section and a "Cancel" button. An "Important Information" modal is overlaid on top, containing the following text:

Important Information

You are about to confirm that you want to virtually participate in the General Meeting.

In case you wish to proceed, please acknowledge and accept the risks which are inherently related to virtual attendance and participation in the General Meeting by checking the relevant checkbox set out below and click the "Accept and Proceed" button to gain access to the Virtual Participation Section.

The risks related to virtual attendance and participation in the General Meeting include, amongst others: any failure in virtual meeting equipment, software, network infrastructure, servers, Internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorised use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the General Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Participation Section, the General Meeting or the equipment/connectivity used by you, the Securities Holder.

To avoid such risks the Securities Holder should attend the General Meeting in-person or by proxy.

By checking the boxes below, you confirm:

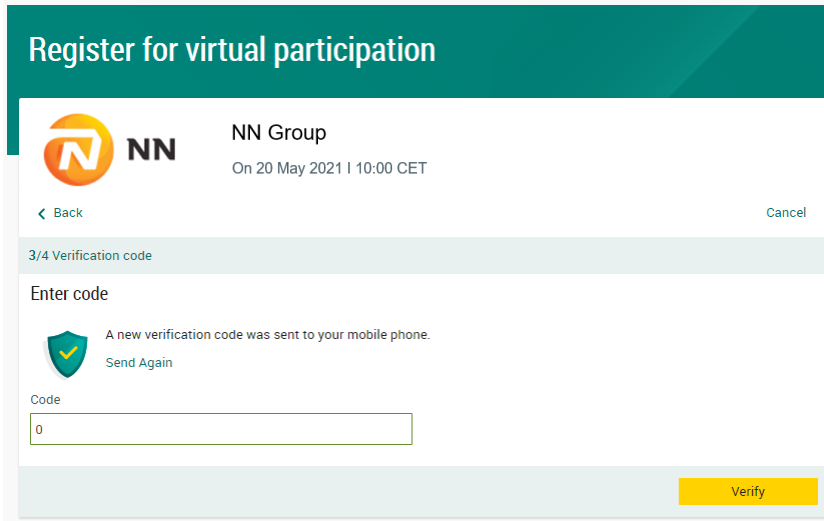
- that you acknowledge and accept the risks listed above and to have read and understood and agreed to our terms and conditions applicable to the registration and use of the Virtual Participation Section.
- that you are a person authorized to accept these risks on behalf of the Securities Holder.

The Terms of Use for using the Website and the Virtual Meeting Section in particular apply and can be found here: [Terms of Use](#)


Buttons: Back, Accept and Proceed

Notification will be displayed with highlighted risks and terms of use (including reference to NN Group's policy)

Before Thursday 13 May 2021, 17:00 CET




Register for virtual participation

 NN **NN Group**
On 20 May 2021 | 10:00 CET

< Back Cancel

3/4 Verification code

Enter code

 A new verification code was sent to your mobile phone.
Send Again

Code

Verify

Key in the one-time-passcode as received on your mobile phone

Before Thursday 13 May 2021, 17:00 CET

Register for virtual participation



You successfully registered to join for virtual participation

Now that you have requested to virtually participate during the meeting your intermediary will have to provide an approval.

Please confirm your account number and telephone number to your intermediary

ABN AMRO Registrar
corporate.broking@registrar.co
--

Question

In case you have any further questions, please do not hesitate to contact ABN AMRO.

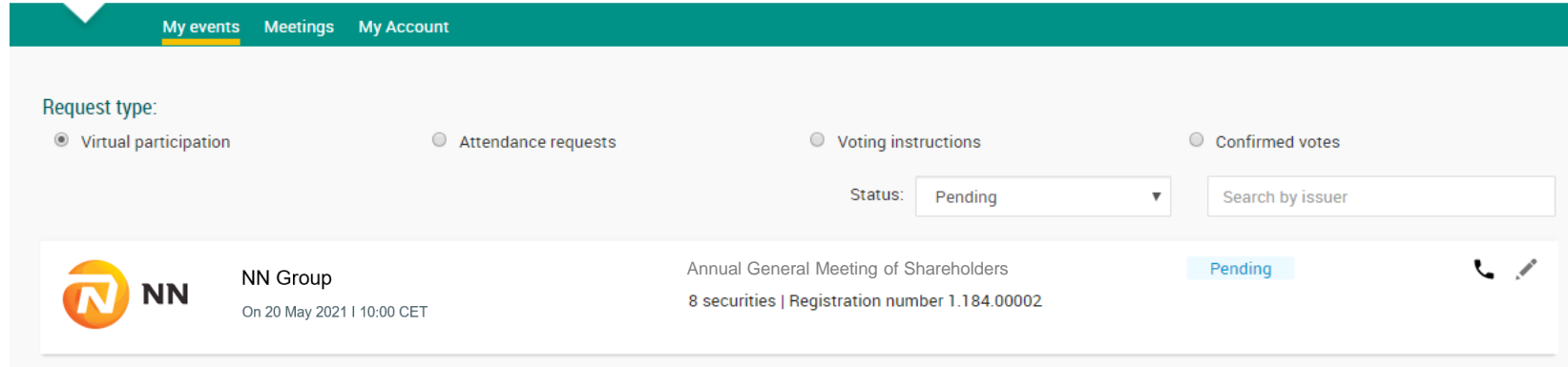
corporate.broking@nl.abnamro.com

[To my events](#)




Successful registration

Before Thursday 13 May 2021, 17:00 CET

A created requests can be seen in My Events (observe pending state)



The screenshot shows the 'My events' section of the NN Group portal. The navigation bar includes 'My events', 'Meetings', and 'My Account'. Under 'Request type', there are four radio buttons: 'Virtual participation' (selected), 'Attendance requests', 'Voting instructions', and 'Confirmed votes'. A 'Status' dropdown menu is set to 'Pending', and a search box labeled 'Search by issuer' is present. A table lists the event details:

Event Logo	Event Name	Event Date	Event Details	Status	Actions
	NN Group	On 20 May 2021 10:00 CET	Annual General Meeting of Shareholders 8 securities Registration number 1.184.00002	Pending	 

Before Thursday 13 May 2021, 17:00 CET



Dear Mr. X,

You have made a request to vote virtually during the virtual Annual General Meeting of NN Group on 20 May 2021 10:00 CET. It will only be accepted after it has been processed by your intermediary Registrar.

Please make sure that your intermediary registers you on time for the meeting of NN Group by confirming your mobile number and account number to us.

Intermediary contact information

Intermediary : Registrar

E-mail address : AVA@nl.abnamro.com

Phone number : --

Once your intermediary has confirmed your data and your request to vote virtually during the meeting, you will receive an email from us confirming your registration for the meeting of NN Group and information about how to join this meeting.

Yours faithfully,

ABN AMRO Bank N.V.

Please email ava@nl.abnamro.com for all queries.

Important information

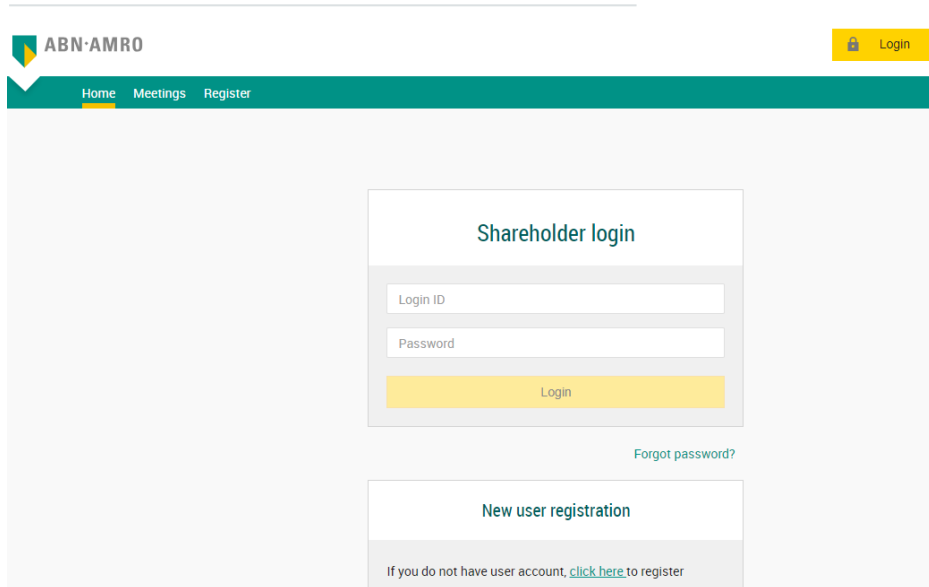
Voting virtually during the meeting has certain inherent risks, which include, but are not limited to any failure in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorized use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the Virtual Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Attendance Section, the Virtual Meeting or the equipment/connectivity used by you, the Securities Holder.

To avoid such risks, the Securities Holder can submit questions ahead of the Virtual Meeting and/or provide an electronic proxy with voting instructions to the designated Vote Collector as set out in the convocation of the Virtual Meeting.

Please be aware of our Terms of Use that apply to our services and have recently been updated, among other things, in connection to the virtual participation, available at [Terms of Use](#).

A shareholder will receive a confirmation mail once the virtual attendance request is finished

Before 10:00 CET on Thursday 20 May 2021



The screenshot shows the ABN-AMRO website's shareholder login interface. At the top left is the ABN-AMRO logo. To the right is a yellow 'Login' button with a lock icon. Below the logo is a navigation bar with 'Home', 'Meetings', and 'Register' links. The main content area features a 'Shareholder login' section with two input fields: 'Login ID' and 'Password'. Below these fields is a yellow 'Login' button. Underneath the login section is a link for 'Forgot password?'. Below that is a 'New user registration' section with a link that says 'If you do not have user account, [click here](#) to register'.

Click here to login to the shareholder portal and click login


Join the meeting in My events

My events Meetings My Account

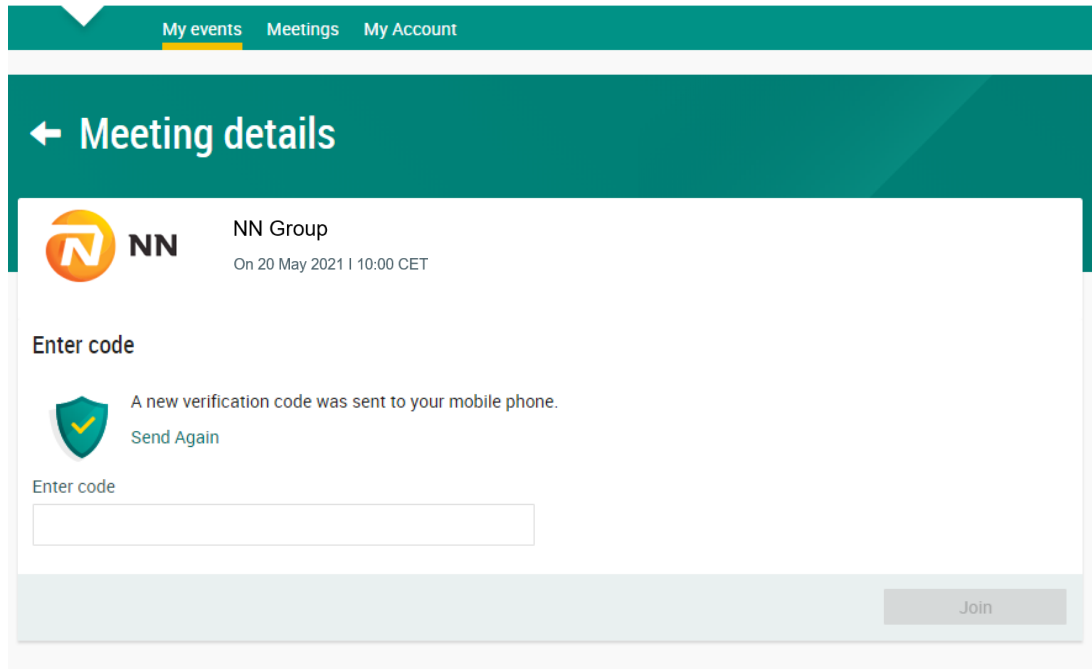
Request type:

Virtual participation Attendance requests Voting instructions Confirmed votes

Status:

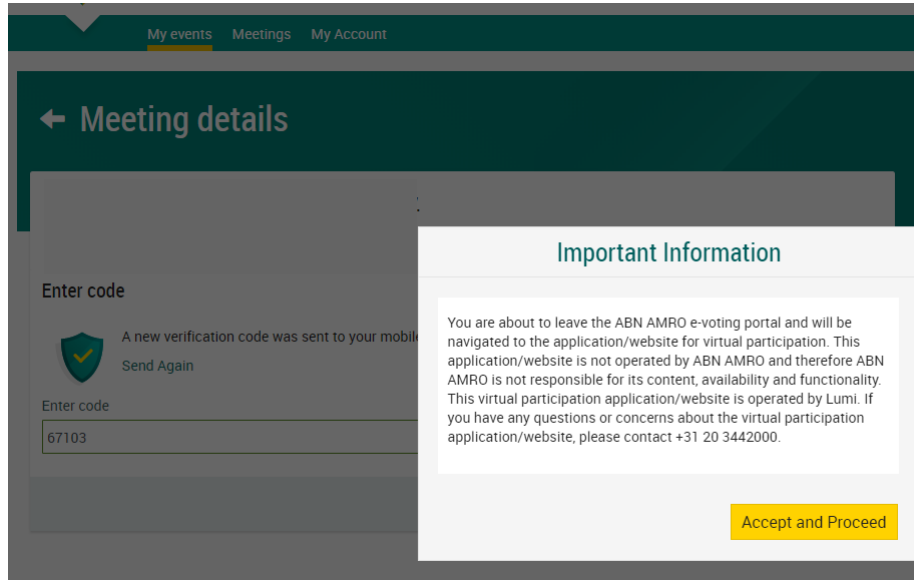
	NN Group On 20 May 2021 10:00 CET	Annual General Meeting of Shareholders 8 securities Registration number 1.184.00002	Approved
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[Join meeting](#)

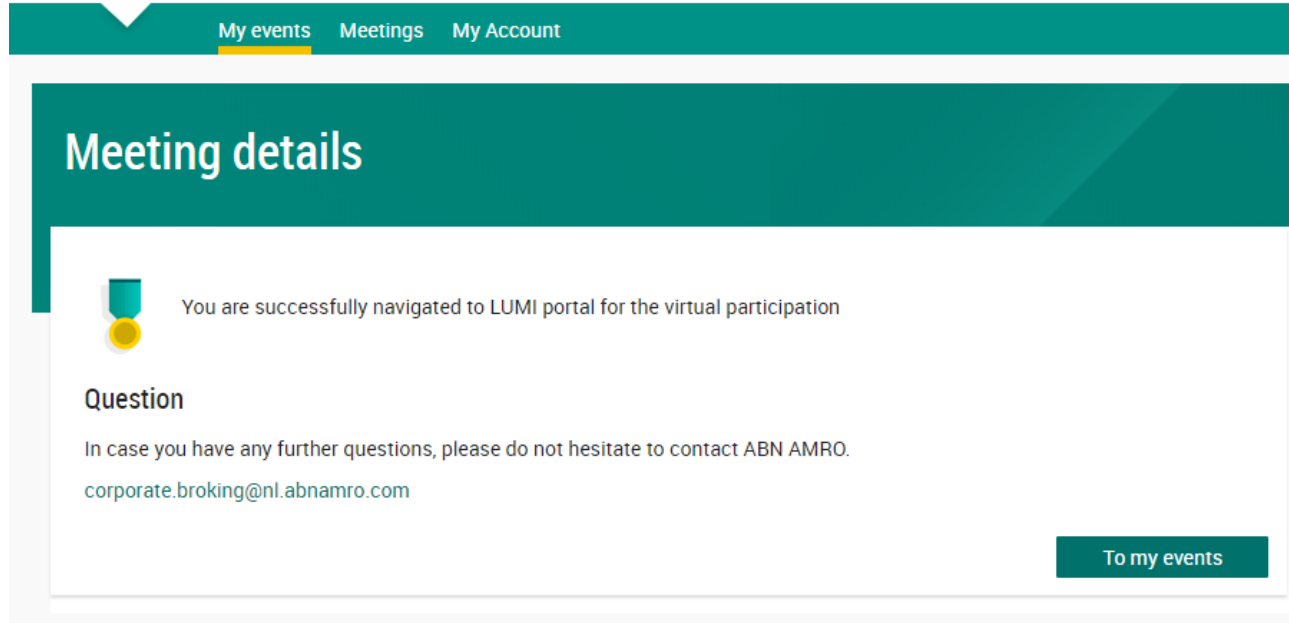


The screenshot shows a web interface for a meeting. At the top, there is a navigation bar with 'My events', 'Meetings', and 'My Account'. Below this is a header for 'Meeting details'. The main content area shows the NN Group logo and name, followed by the meeting title 'NN Group' and the date 'On 20 May 2021 | 10:00 CET'. A section titled 'Enter code' contains a message: 'A new verification code was sent to your mobile phone.' with a 'Send Again' link. Below the message is an input field for the code. At the bottom right of the form is a 'Join' button.

Key in the one-time-passcode as received on your mobile phone



Successful one-time-passcode validation, notification will be shown please accept to proceed



The screenshot shows a web interface with a teal header containing navigation links: "My events", "Meetings", and "My Account". Below the header is a teal banner with the text "Meeting details". The main content area features a teal and yellow icon, followed by the text "You are successfully navigated to LUMI portal for the virtual participation". Underneath is a "Question" section with the text "In case you have any further questions, please do not hesitate to contact ABN AMRO." and the email address "corporate.broking@nl.abnamro.com". A teal button labeled "To my events" is positioned in the bottom right corner of the content area.

Successfully navigated to LUMI portal

09:00 – 10:00 CET registration open



AGM 20 May 2021

U bent succesvol ingelogd

De vergadering zal plaats vinden op donderdag 20 mei 2021

[Bekijk hier de agenda](#)

[Bekijk hier het jaarverslag](#)



10:00 Follow the webcast



AGM 20 May 2021

U bent succesvol ingelogd

De vergadering is begonnen, klik op de Broadcast knop om de webcast te volgen.

De stemming is reeds geopend, klik op de stem knop om uw stem uit te brengen.

[Bekijk hier de agenda](#)

[Bekijk hier het jaarverslag](#)



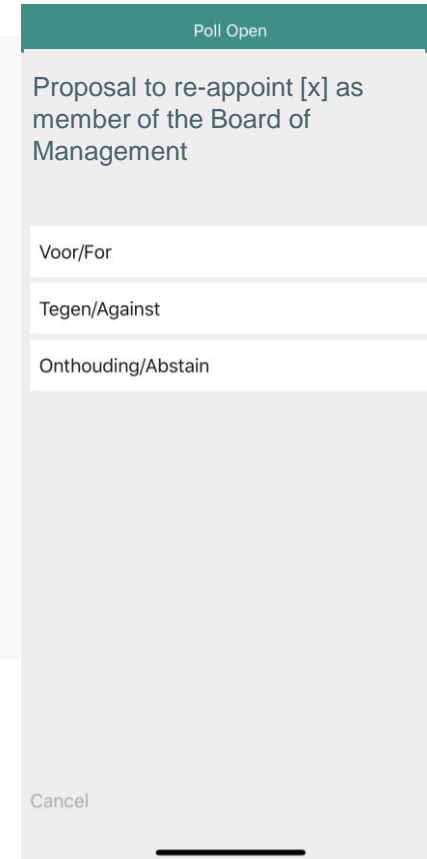
Click here for webcast

10:00 Voting is open



Please vote on all agenda items

This feature will be open during the AGM



registration process

How can I register to participate as a virtual shareholder at the NN Group Virtual Meeting?



As a NN Group shareholder, you will first need to create a profile via www.abnamro.com/evoting, where you are requested to provide your mobile phone number and custody account number.

Where can I login to participate in the Virtual Meeting as a virtual shareholder?



You can participate via the ABN AMRO platform and login via www.abnamro.com/evoting

I don't know my login details for the ABN AMRO platform?



You can easily request a new password via the website www.abnamro.com/evoting or contact ABN AMRO via: ava@nl.abnamro.com.

registration process

The ABN AMRO platform isn't allowing me to login, what should I do?

➔ Please contact ABN AMRO at ava@nl.abnamro.com.

Can I test if I can get into the virtual environment ahead of the Virtual Meeting?

➔ Yes, you can do so after the Close of Registration, following the guidelines on www.abnamro.com/evoting . Should you face difficulties, please contact ava@nl.abnamro.com.

How do I know if my bank has approved my registration for the Virtual Meeting?

➔ You will receive a confirmation from ABN AMRO by email. This might take a few minutes. In case the confirmation takes longer than that, please do not hesitate to contact ABN AMRO via ava@nl.abnamro.com. We advise that you already use the testing period before the day of the Virtual Meeting to test your access to the platform.

I haven't received an email from ABN AMRO, what should I do?

➔ Please contact ABN AMRO via ava@nl.abnamro.com.

registration process

I have already registered for online participation at the Virtual Meeting, but now I would like to participate in-person or through a proxy. Is that possible?



It is not possible to participate in person. You can hand in a proxy before the Close of Registration, Thursday 13 May 2021 17:00 CET. As further specified in the convocation of the Virtual Meeting and as stated on www.abnamro.com/evoting.

As of which moment can I login to the Virtual Meeting?



You can login within a time frame of one hour before the start of the Virtual Meeting. You are counted as a shareholder attending the Virtual Meeting when you are logged in at the start of the Virtual Meeting, even if you leave before the start of or any time during the Virtual Meeting (whether or not due to an internet connection failure).

shareholder meeting

How can I follow the Virtual Meeting?

➔ You will be able to follow the meeting via webcast via www.abnamro.com/shareholdermeeting or in the virtual environment via www.abnamro.com/evoting or on the NN Group website.

Can I follow/participate the Virtual Meeting if I'm not a shareholder?

➔ Yes, to follow the webcast please visit www.abnamro.com/shareholdermeeting, but you cannot vote or speak. You can also follow the webcast on the NN Group website

What do I need to do to participate at the Virtual Meeting?

➔ You can submit your votes via proxy through ABN AMRO or attend the Virtual Meeting online and vote electronically. In both cases, you must register via www.abnamro.com/evoting.

When do I need to login when I want to attend the Virtual Meeting virtually and vote electronically during the Meeting?

➔ You will be able to login from one hour prior to the meeting until the meeting starts. The meeting will start at 10:00 CET on 20 May 2021.

How do I know that I can vote during the Virtual Meeting?

➔ Once the Chair has opened the meeting, you will be able to vote until the Chair declares that the voting will be closed after the last voting item.

shareholder meeting

How do I know that I have voted at the Virtual Meeting?

➔ The application will confirm that your vote(s) has/have been received.

Can I ask questions as a virtual participant of the Virtual Meeting?

➔ Shareholders who are entitled to and wish to ask questions on any agenda item, can submit these in advance of the meeting using the form which can be accessed through the link in the convocation document on the NN Group website, no later than 17 May 2021, 10.00 CET. Shareholders who registered to attend and vote during the meeting virtually can also ask questions on the agenda items during the meeting via video or audio connection (at the election of the shareholder). These shareholders will receive an email from the Company with further instructions prior to the meeting. The questions that are timely received in advance of the meeting will be answered, possibly thematic, during the meeting and the answers will be available on the Company's website <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>.

Can I also vote in advance of the Virtual Meeting?

➔ No, you can't vote in advance of the meeting, however, you can give you can a proxy voting instruction via www.abnamro.com/evoting .

I have already voted through proxy on the ABN AMRO Website, do I need to vote again?

➔ No, your proxy voting instruction will remain valid.

I have already voted through proxy on the ABN AMRO Website, can I change my vote during the Virtual Meeting?



➔ If you grant a proxy voting instruction you will only be able to change your voting instruction until Close of Registration, Thursday 13 May 2021, at 17:00 CET.

shareholder meeting


I have already voted through proxy on the ABN AMRO Website, can I still follow the Virtual Meeting?

➔ Yes, you can via the webcast available on <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>

I am unable to vote.

➔ Once the Chair has opened the shareholder meeting, you will be able to vote until the close  the last voting item of the meeting if you are a registered shareholder. Press the voting button  to submit your votes. Please make sure you are connected to the internet.

How can I submit a vote?

➔ During the meeting you will be able to vote. Press the voting button  to submit your votes. When selecting the button of your choice your vote will be cast automatically. You will see a confirmation in your screen.

How can I change my vote?

➔ You will be able to amend your votes during the meeting, you will be able to vote until the Chair declares that the voting will be closed after the last voting item.

General questions

Why should I choose for online participation when I can grant a proxy voting instruction as I did before?

➔ When you participate online, you will be able to take into account the deliberations (just before and) at the general meeting before you decide how to vote. If you grant a proxy voting instruction you will only be able to change your voting instruction until Close of Registration, Thursday 13 May 2021, at 17:00 CET.

What will be done with all my personal data which I am asked to provide when opting for online participation?

➔ NN Group processes your personal data carefully. The privacy statement of NN Group can be found on <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>

general questions

Are there any rules and conditions set by NN Group that apply to the Virtual Meeting?

➤ Yes, we would like to refer you to the Policy regarding the Virtual Meeting which can be found on <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>.

If you participate online, make sure to read this Policy.

I don't have a smartphone, tablet or pc. Will I be able to participate the Virtual meeting?

➤ Unfortunately, in that case the shareholder can't join the AGM virtually.

My internet connection isn't working properly. Will I be able to participate the Virtual meeting?

➤ You will need a working internet connection during the meeting. On your phone you can also use a mobile (3G/4G/5G) signal if available, or use WiFi.

My battery is almost empty. What do I do?

➤ The shareholder is responsible for a properly functioning and charged device.

What are the terms of use?

➤ You can find the Policy regarding the Virtual Meeting on <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>. If you participate online, this Policy is applicable.

general questions

How do I know my privacy is protected?

➔ NN Group processes your personal data carefully. The privacy statement of NN Group can be found on <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>.

How do I know this is a safe way to vote?

➔ The website of ABN AMRO has been thoroughly tested by various parties.

Which device should I use to participate online at the Virtual Meeting?

➔ You can participate at the Virtual Meeting with any device that has a working internet connection and successfully logged in to the virtual environment via www.abnamro.com/evoting. Please make sure to have installed the latest version of your internet browser, Chrome, Firefox, Internet Explorer 11 and 10, Edge or Safari.

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general questions

The device that I will use for online participation has a camera installed: will, or can, I be made visible in the Virtual Meeting to other participants or anyone else?

➡ No, that will not be the case. However, if you would like to ask a question on the agenda items during the meeting you will only be able to do so via video or audio connection (at the election of the shareholder). If you have registered to virtually attend and vote during the meeting, you will receive an email from the Company with further instructions to log in on the Virtual Attendance Platform to ask questions.

When I participate online, will other shareholders be informed that I am participating or do they have the possibility to know that?

➡ No. You will be registered on the registration list of all shareholders attending the Virtual Meeting, in accordance with the provisions of NN Group's articles of association. However, this information will not be provided to other shareholders of NN Group. However, if you would like to ask a question on the agenda items during the meeting you will only be able to do so via video or audio connection (at the election of the shareholder). Your name will be visible once you have logged in on the Virtual Attendance Platform to ask questions. If you have registered to virtually attend and vote during the meeting, you will receive an email from the Company with further instructions to log in on the Virtual Attendance Platform to ask questions.

Who can I contact if my question is not above?

➡ You can contact ABN AMRO via email ava@nl.abnamro.com.

exercise of rights

Are my votes valid when leaving early? Can I re-join after I have left?

➔ Yes, assuming you were logged in successfully at the start of the Virtual Meeting this will not affect the votes casted until the moment you left. Re-joining the Virtual Meeting after you've left is possible and you will also be able to vote upon items that have been put to vote in the meantime. The polls for all items are open during the Virtual Meeting and closed after the last voting item on the agenda has been discussed.

When there's a failure in my network connection, or my device stops working during the Virtual Meeting will I be able to login and continue to participate in the Virtual Meeting once the connection has been restored?

➔ Yes, assuming you were logged in successfully at the start of the Virtual Meeting, you will be able to continue participating in the Virtual Meeting after the network connection has been restored. You will also be able to vote on items that have been put to vote in the meantime. The polls for all items are open during the Virtual Meeting and closed after the last voting item on the agenda has been discussed.

Will I be able to ask questions or make any comments to the meeting during the Virtual Meeting when I participate online?

➔ Shareholders who are entitled to and wish to ask questions on any agenda item, can submit these in advance of the meeting using the form which can be accessed through the link in the convocation document available on the NN Group website, no later than 17 May 2021, 10.00 CET. Shareholders who registered to attend and vote during the meeting virtually can also ask questions on the agenda items during the meeting via video or audio connection (at the election of the shareholder). These shareholders will receive an email from the Company with further instructions prior to the meeting.

exercise of rights

Are there any voting restrictions when participating online?

➔ When participating online split-voting is not possible as it is not supported by the platform yet.

I have registered for online participation, but have sold my shares after that. Can I still vote on these shares?

➔ Yes, according to Dutch law the 28th day before the day of the Virtual Meeting is decisive for who will be able to vote at the Virtual Meeting. As registration is only possible after that record date, the right to vote remains even if you have already sold your shares in the meantime.

Will the possibility of online participation affect the proceedings at the general meeting?

➔ At the Virtual Meeting the usual proceedings for general meetings of NN Group will be followed. However, the polls for all items are open during the Virtual Meeting and closed after the last voting item on the agenda has been discussed.

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