

2016 was an important year for NN Group. It was a year in which we continued to deliver on the targets that we set.

Financial highlights

EUR 1,227m

Operating result ongoing business
(2015: EUR 1,435m)

Full-year 2016 operating result decreased to EUR 1,227 million from EUR 1,435 million in 2015 which benefited from higher private equity dividends and a significantly higher technical margin in Netherlands Life, while 2016 was impacted by severe storms at Netherlands Non-life.

EUR 1,189m

Net result
(2015: EUR 1,565m)

Full-year 2016 net result down to EUR 1,189 million from EUR 1,565 million in 2015, reflecting the lower operating result ongoing business, lower results at Japan Closed Block VA, and a negative result on divestments, partly compensated by higher non-operating items.

8.1%

Net operating ROE
(2015: 10.8%)

The net operating ROE of the ongoing business for the full-year 2016 was 8.1% compared with 10.8% in 2015, a year which benefited from higher private equity dividends in the Netherlands.

241%

Solvency II ratio
(2015: 239%)

We were able to maintain a strong capital position with a Solvency II ratio at 241%, making us well positioned to weather volatile markets.

EUR 1,386m

New sales life insurance (APE)
(2015: EUR 1,295m)

In 2016, total new sales amounted to EUR 1,386 million, up 2.9% compared with 2015, on a constant currency basis.

EUR 195bn

NN IP Assets under Management
(2015: EUR 187bn)

Total Assets under Management increased to EUR 195 billion from EUR 187 billion at the end of 2015 due to positive market performance, partly offset by net outflows primarily in the Other Affiliate segment.

 Read more about our financial objectives and how we performed on page 45 of this Annual Review, and in our Financial Report.

Non-financial highlights

+2 pts

Net Promoter Score
(2015: +6 points)

Based on measurements in our Insurance International Life businesses.

EUR 5bn

Assets under Management in SRI funds and mandates (2015: EUR 4.5bn)

Assets under Management in SRI funds and mandates showed an increase of 12%. NN Investment Partners launched new SRI products, which contributed to this growth.

71%

Employee engagement
(2015: 73%)

Overall employee engagement remained at a stable level compared to the previous year.

EUR 1.5m

Donations to charitable organisations
(2015: EUR 1.5m)

In 2016, already 69% of our total charitable donations of EUR 1.5m went to NN Future Matters and its related target areas.

5,685

Employee volunteering hours in Future Matters focus areas (2015: 5,593)

We invest in our local communities through our charitable partners and volunteering efforts.

Neutral

NN Group was CO₂ neutral
(2015: 100% neutral)

CO₂ emissions of our direct environmental footprint showed a decrease of 18%. The remainder of our CO₂ emissions was compensated by purchasing voluntary carbon units.

 Read more about our non-financial objectives and how we performed on page 45 of this Annual Review.