

Sustainable long-term value creation for our stakeholders

NN Group N.V.

6 August 2026



Sustainable long-term value creation for our stakeholders

Our purpose

We help people care for what matters most to them

Our ambition

We want to be an industry leader, known for our customer engagement, talented people, and contribution to society

Our values



Care



Clear



Commit



Our brand promise

You matter



Our strategic commitments



Engaged customers

We deliver an outstanding customer and distributor experience, and develop and provide attractive products and services.



Talented people

We foster a values-based culture and empower our colleagues to be their best.



Contribution to society

We contribute to the well-being of people and the planet.



Financial strength

We are financially strong and seek solid long-term returns for shareholders.



Digital & data-driven Organisation

We use technology and data responsibly to transform our business and drive operational excellence.

An industry leader, known for customer engagement, talented people and contribution to society

NN Group aims to make a real difference by supporting our 18 million **customers** and contributing to the transition to a **sustainable economy**

We are committed to creating long-term value for people and the planet

We believe that this approach enables us to deliver solid long-term returns for **shareholders**

Addressing sustainability matters throughout our organisation and **governance** structure is key to achieving our objectives and delivering on our commitments

Providing relevant **products and services** to support **customers** through the challenges of today and tomorrow

Contributing to the transition to a sustainable economy by **investing our assets responsibly**

Inclusive and open working environment for >16,000 **employees**

Contributing to the **communities** in which we live and operate

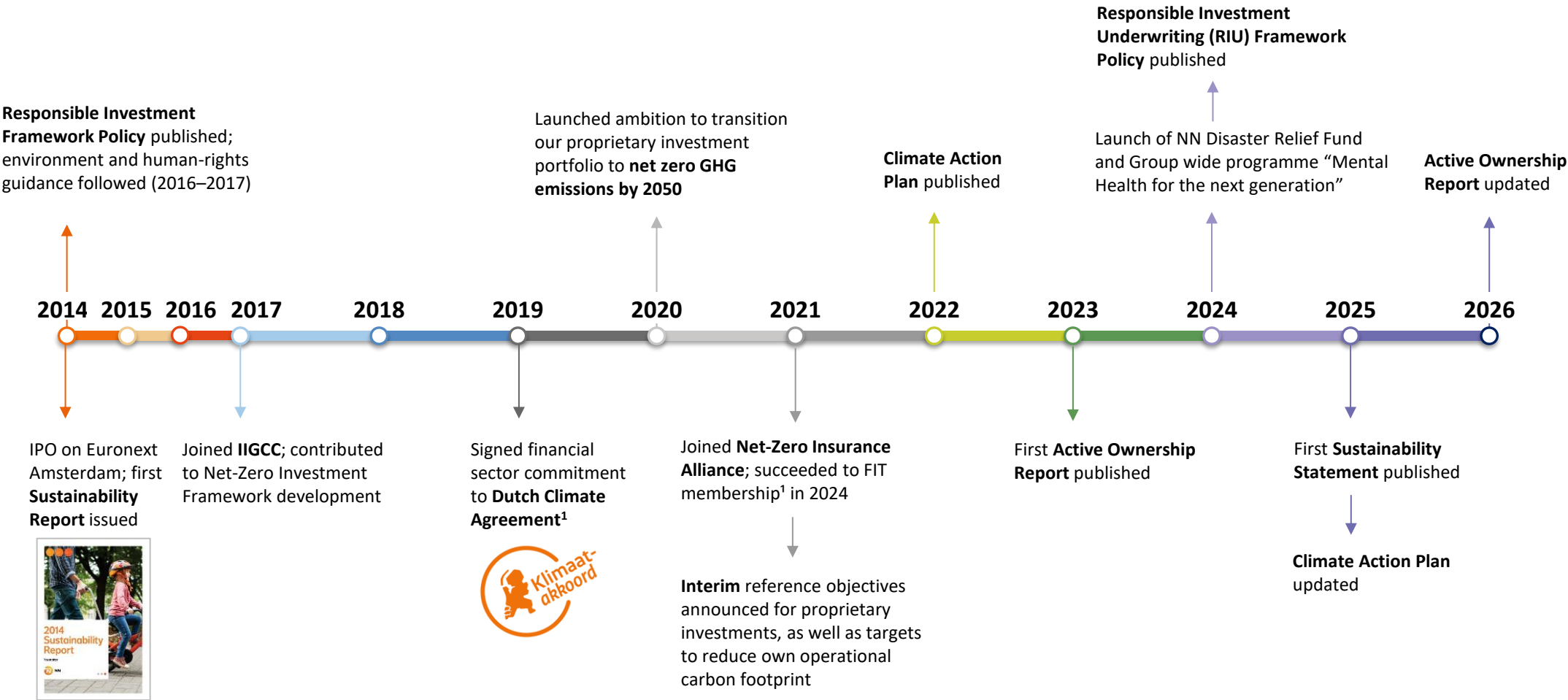
Maintaining a strong balance sheet

Embedding sustainability matters in the organisation

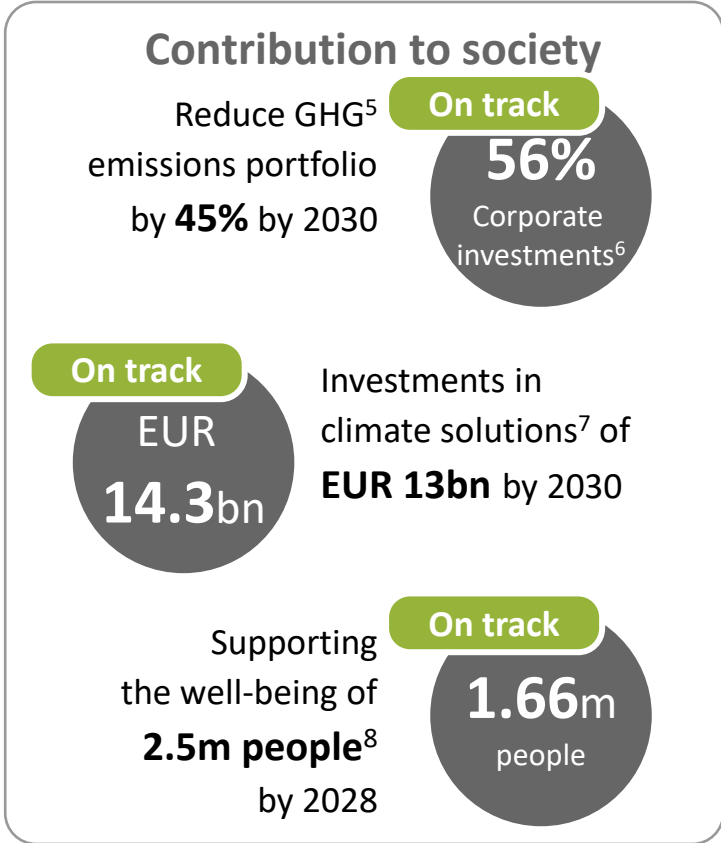
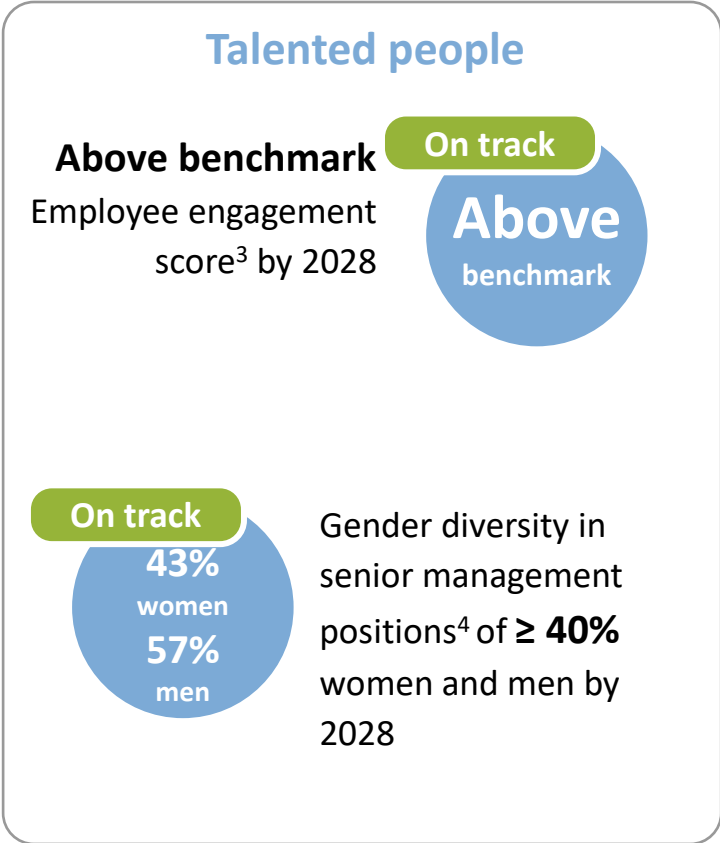
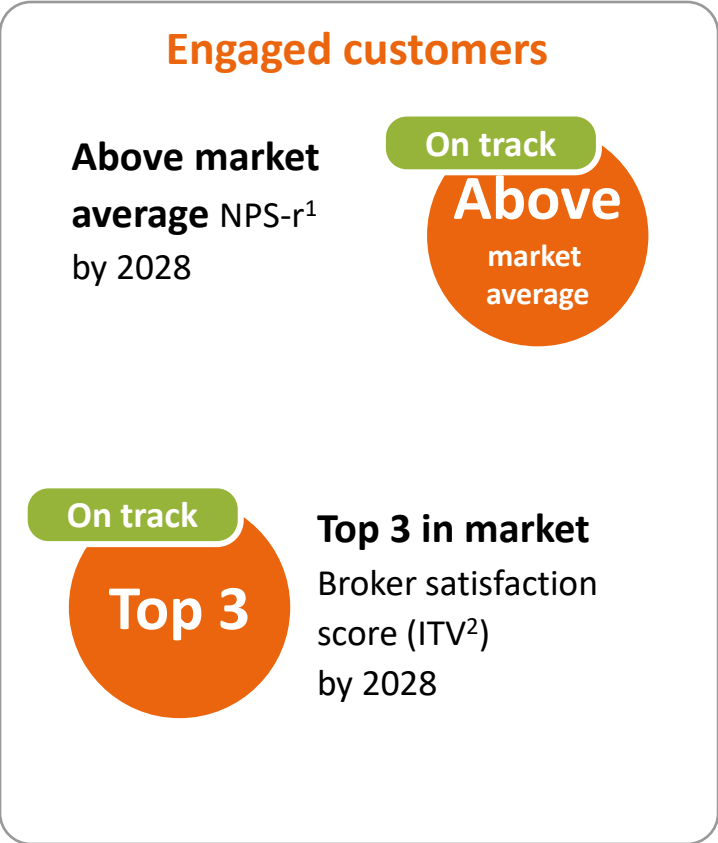
Related SDGs



Our sustainability journey



Proud to engage customers, attract talented people and make a positive contribution to society



¹ Net Promoter Score (NPS-r) is measured for the business lines in the Netherlands and for the 9 International business units based on a four-quarter rolling average; The target score is related to the market average; ² 'Intermediar tevredenheidsscore' from IG&H, comparison with providers that operate in two or more of our main business lines to exclude monoliners and specialised providers; ³ The metric indicates how likely it is that someone will recommend NN as an employer; ⁴ Includes the Management Board and managerial positions in the two levels below; ⁵ GHG = Greenhouse Gas; ⁶ 2025 figure; Reductions compared with portfolio financed emissions in tCo2 per EUR million invested at year-end 2021, reflecting underlying emissions of 2019; ⁷ The amount invested in climate solutions for the proprietary portfolio reflects the nominal value of green bonds and debt investments in certified green buildings and renewable energy, and the market value for direct and equity investments in certified green buildings, renewable energy and other investments; ⁸ Contributions to communities by supporting financial, physical and/or mental well-being, cumulative starting 2022.

Our performance is recognised in indices and ratings



More information about ESG indices and ratings can be found on our [website](#).

1. VBDO Benchmark on Responsible Investment by Dutch Insurance Companies 2025; 2. VBDO Tax Transparency Benchmark 2025 among 51 Dutch and 65 EU stock-listed companies.

We contribute to the well-being of people and the planet

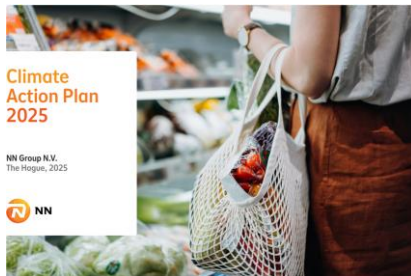
① Our Climate Action Plan, Ambition and Own Operational Footprint

② Responsible Investment and Biodiversity

Climate Action Plan

Climate Action Plan¹ (CAP)

- The Climate Action Plan underscores NN's commitment to incorporating climate action within our business
- It reviews past efforts, outlines future steps, and reaffirms our net zero ambition



Taking action to achieve our climate goals

- NN is committed to supporting the transition to a low-carbon economy and helping our customers build resilience to the effects of climate change
- We aim to achieve net zero across our business activities by 2050², and our own operations by 2040

Elements of our approach

- Being an active owner of our investments (engagement, voting), investing in climate solutions, applying restriction/phase-out policies
- Developing products and services that help clients build resilience to the impacts of climate change
- Improve office energy efficiency, choosing for more sustainable travel options
- Engaging with our suppliers to encourage them to reduce their GHG emissions

Aim to achieve net zero GHG¹ emissions across our business

	Ambition	Actions	Interim targets and reference objectives ²
			2030
Proprietary investment portfolio	Transition proprietary investment portfolio to net zero by 2050	• Reduce financed GHG emissions in residential mortgage portfolio	by 34% ³
		• Reduce financed GHG emissions in corporate investments portfolio	by 45%
		• Reduce financed GHG emissions in direct real estate portfolio	by 34%
		• Phase out thermal coal-related investments	close to zero ⁴
		• Grow investments in climate-solution investments	EUR 13bn
Products & services	Transition insurance underwriting portfolio to net zero by 2050	• Reduce insurance-associated GHG emissions in NL non-life commercial lines	by 26% ⁵
		• Participate in industry net zero alliances (e.g. FIT, PCAF) to develop methodologies for GHG measurement and target-setting	
		• Engagement activities in value chain and provide insurance for climate solutions	
		• Develop products and services that help clients build resilience to impacts of climate change and other environmental challenges	
Own operations	Reduce GHG emissions from own operations ⁶ to net zero by 2040	• Reduce GHG emissions across our own operations	by 70%
		• Improve office energy efficiency, use more renewable electricity, move to 100% electric NL car fleet, and promote hybrid working	

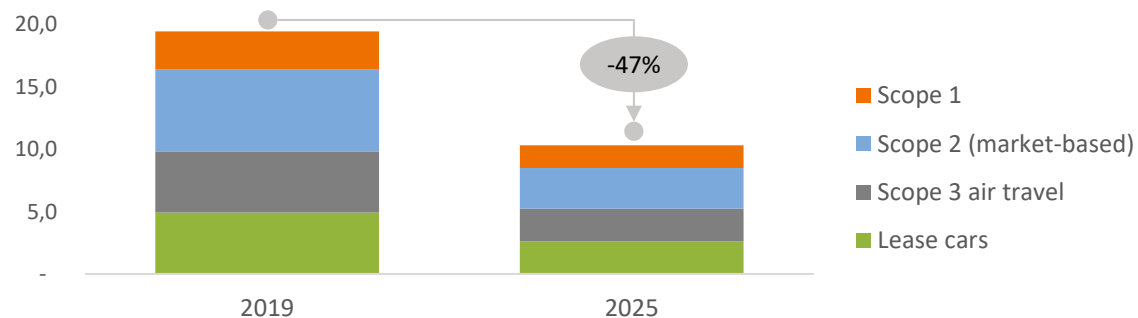
1. GHG = greenhouse gas; 2. Baseline date: 2021 (based on underlying emissions from 2019) or as mentioned; For more details on targets, reference objectives and ambitions, please refer to NN Group's Climate Action Plan, published on our [website](#); 3. Reduction in carbon emission intensity (kgCO₂/m²) associated with residential mortgages originated and/or serviced by NN Bank compared with year-end 2021; 4. 'Close to zero' defined as 0-5%; 5. Reduction of insurance-associated emissions (IAE) of the NL Non-life commercial lines portfolio compared with 2022; 6. Office buildings, energy consumption, lease cars and business air travel.

Reducing GHG emissions across our own operations

Decarbonisation targets and reduction progress

- Ambition to reach net zero across our own operations by 2040
- Interim GHG emissions reduction targets: 35% in 2025 and 70% in 2030
 - Covers Scope 1, 2 + Scope 3 GHG emissions from air travel and lease car emissions
- Reduction of 47% in 2025 compared to 2019 levels, covering:
 - Scope 1: mainly resulting from the use of gas in our office buildings
 - Scope 2 (market-based): purchased electricity and district heating
 - Scope 3: business air travel
 - Lease car emissions

Operational GHG emissions progress (ktCO₂e)



Decarbonisation levers



Phase out fossil fuels in our operations by **electrifying heating and cooling**



Reduce energy consumption by implementing **energy efficiency improvements**



Transition our offices away from fossil fuels to **renewable sources of electricity**



Limit business travel through our hybrid way of working and by encouraging climate-conscious travel decisions



Transition to a fully **electric lease car fleet** in the Netherlands. Transition to hybrid and electric in international branches

We contribute to the well-being of people and the planet

① Our Climate Action Plan, Ambition and Own Operational Footprint

② Responsible Investment and Biodiversity

Actively engaging to achieve positive change

Responsible Investment Framework Policy

- The Responsible Investment Framework Policy sets out the principles and minimum requirements that guide NN Group's approach to responsible investment
- Preference for inclusion backed by engagement over exclusion
- NN Group is a signatory to the Principles for Responsible Investment¹

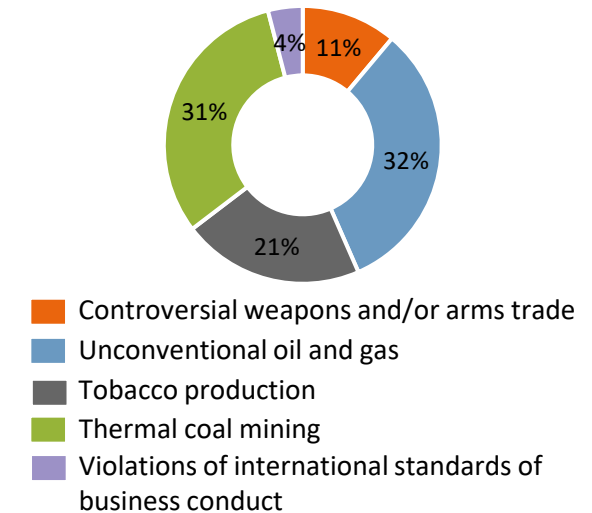
Active Ownership

- Direct and collaborative engagement undertaken by NN Group, external asset managers and service providers
- NN Group's Active Ownership Report provides an overview of our stewardship approach and activities for proprietary investments



Restriction: a measure of last resort

- NN Group's norms-based RI criteria: a reflection of relevant laws, internationally recognised standards and our values
- Breakdown of restrictions by theme²:



Our approach to transitioning our proprietary investment portfolio to net zero GHG emissions by 2050

Decarbonisation of proprietary investment portfolio

- Asset class-specific Paris-alignment strategies across corporate investments¹, sovereign bonds, residential mortgages, non-listed real estate and other private market assets
- Active engagement with investee companies to support net zero progress
- Preference for new investments in companies that are better positioned for the low-carbon transition
- Investment restrictions and selective divestment applied where engagement and escalation are ineffective
- 2030 phase-out strategy for investments in companies with thermal coal exposure and comprehensive oil and gas policy in place

Increasing investments in climate solutions

- Investments in renewable energy, energy-efficient real estate, green bonds and transition-related infrastructure
- Partnerships with specialist managers including CVC DIF, Rivage Investment, CBRE Investment Management and Macquarie Asset Management to provide financing for energy transition, climate adaptation and sustainable real estate initiatives
- Focus on opportunities that support decarbonisation, climate resilience and the broader transition to a low-carbon economy

Underlining our (inter)national commitments and endorsements²



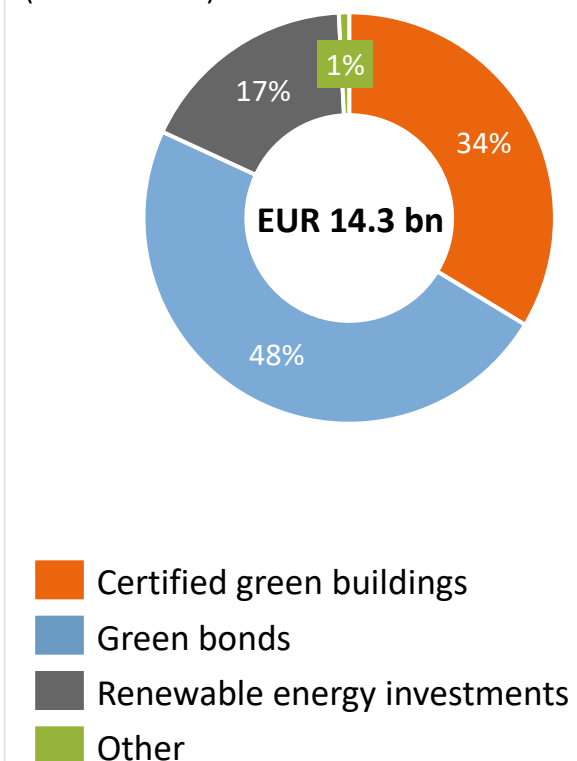
Net zero strategy for proprietary asset portfolio

Reference objectives per asset class

- **Corporate investments**¹: decarbonisation reference objective: 45% GHG reduction by 2030 (vs. 2021)
- **Residential mortgages**: decarbonisation reference objective of 34% reduction in GHG emission intensity by 2030 from 2021 levels to 18.0 kg CO₂/m² (for mortgages originated and/or serviced by NN Bank)
- **(Non listed) real estate**: decarbonisation reference objective of 10.9 kg CO₂e/m² by 2030 for the direct portfolio, aligned with the CRREM 1.5°C pathway
 - Indirect portfolio: by 2030, aim for most funds (>75% of Gross Asset Value) committed to net zero by 2040 or sooner (Scope 1–2), remainder by 2050 or sooner
- **Sovereign bonds**: no target currently set due to data limitations and the constraints of a buy and hold, liability driven strategy
 - Monitor progress using the new Paris-alignment assessment framework and identify opportunities to increase green bond exposure
 - Collaborate with external asset managers to engage sovereign issuers on climate policies and ambitions.
- **Climate solutions**: climate solutions investment target of EUR 13bn by 2030

Investments in climate solutions²

(30 June 2026)



Steps in biodiversity – from investments to underwriting

Biodiversity approach for our proprietary investment portfolio

- NN Group committed to the Finance for Biodiversity Pledge¹ in 2022
- We participate in collaborative engagement initiatives, including Nature Action 100 and the Ceres Valuing Water Finance Initiative
- In 2025, we expanded our nature stewardship activities, including engagement on deforestation-related risks

2030 ambitions for our proprietary corporate investments

- Set time-bound ambitions in 2025 related to land-use change:
 - Increase the share of issuers in our portfolio with strong Deforestation and Conversion Free commitments for high-risk commodities by 10% by 2030
- Engage with banks to strengthen their policies in this area

Biodiversity in underwriting and products & services

- Nature is one of the topics covered in the implementation of the Responsible Insurance Underwriting (RIU) Framework Policy
- We expanded our home insurance underwriting criteria to include bio-based homes, supporting the adoption of building materials with environmental benefits

1. More information about our memberships can be found on our [website](#).

We contribute to the well-being of people and the planet

① Customers

Providing relevant products and services to support customers through the challenges of today and tomorrow

② Talented People

③ Community Investment

Access to products and services that help customers address societal challenges

Environmental

- **Sending claims to our sustainable repair network:** Directs all retail claims to repairers within our sustainable repair network by default, while offering the network as an option across our other portfolios
- **Electrification & energy transition:** Provide insurance coverage and risk advice to support the energy transition, industry growth and investments
 - **Lithium-ion batteries:** Conduct extensive fire research to better assess associated risks and prevent and insure against them
 - **Energy storage systems:** Offer insurance coverage and risk advice on location, fire-resistant measures and set-up of systems
 - **Energy hubs:** Offer business liability insurance for energy hubs on business parks

Social

- **Lower barriers to healthcare:** Improve access through partnerships like SkinVision app which allows customers to check skin spots for free
- **Reducing the health gap:** Provide additional coverage in insurance policies, e.g. OHRA Gezond offers a health module including mindfulness, informal care and budget coaching to all customers
- **Insuring (previously) uninsured groups:** Insurance is now available in the Netherlands for sex workers who were previously not insurable
- **Insuring serious illnesses abroad:** In Poland, Romania and Hungary, coverage for treatments abroad allows customers to choose the best available treatment option, outside of their home country

Providing an excellent customer experience

Customer needs shape the customer experience

- Our customers are the starting point of everything we do
- Meet real needs throughout customers' lives
- Offer guidance and planning tools to improve customer knowledge
- Aim to support our customers with products and services that help them deal with expected and unforeseen changes at key moments in their lives

Innovating our business while adding value for our customers

- Use digital capabilities and strong distribution footprint to enhance customer experience
- Be where customers want us: digital channels, brokers and/or tied agent networks in Europe
- Strengthen current partnerships and platforms and establish new ones

Data privacy and protection

- Data Protection Officers at HQ and BUs monitor GDPR¹ compliance
- Procedures in place for customer GDPR-rights requests
- GDPR and AI Act awareness training for all employees, combined with AI Literacy programme
- NN AI Policy updated for ethical and trustworthy AI, NN AI Policy updated for first applicable obligations European AI Act
- AI systems/models categorised and assessed at BU level; high-risk systems validated at Group level
- Prepare for upcoming AI Act obligations through central registration and workflow management

We contribute to the well-being of people and the planet

① Customers

② **Talented People**

Fostering an inclusive and inspiring culture that supports continuous learning and collaboration in which employees can thrive

③ Community Investment

Attracting, developing and retaining engaged employees

Employee value proposition

- We care for what matters most. Guided by our values—care, clear, commit—we drive positive change through innovation, inclusion, and well-being
- We foster a values-based culture and support people to develop their talents in an inspiring and healthy work environment
- As a supporter of change, NN empowers people to contribute to a more inclusive, sustainable and resilient future

Diversity, Equity, and Inclusion

- Raised awareness on DEI through Women's History Month, a generational diversity event, and Pride Month initiatives
- Co-hosted InsurTalent session on ethical AI, bias and responsible use
- Expanding data insights to understand DEI sentiment and diversity beyond gender
- Measured our colleagues' sense of safety, belonging and equality (June inclusion score of 8.4 on a scale 1-10)

Optimising employee engagement

- An engagement score of 8.0 which is above benchmark in this years' survey round
- Enhanced employee listening strategy through annual engagement and adding Pulse surveys in 2026
- Continuously follow-up and monitor at Business Unit and organisational level to improve our efforts

16188

Employees¹

43% women
57% men

Gender diversity (in senior management)²
Target: ≥ 40% women and ≥ 40% men by 2028

8.0

Engagement score³
Target: above benchmark by 2028⁴

We contribute to the well-being of people and the planet

① Customers

② Talented People

③ **Community Investment**

Being a good corporate citizen and contributing to the communities in which we live and operate

Positive impact in our communities

Target: Support the financial, physical and/or mental well-being of **2.5 million people** by 2028¹

Philosophy: By staying close to who we are, what we value and by focusing on themes aligned with our business, we can increase the **positive impact on people in the communities in which we operate**

Core themes:

- **Financial well-being:** promoting financial empowerment and creating economic opportunities
- **Physical and mental well-being:** access to (quality) care, as well as stimulating social connectedness

Primary target group: underserved or socially excluded people

Approach: globally consistent and locally relevant

Progress

On target and ambitions

1.66M

People supported²

>EUR 7m

Contributed to our communities 1H2026³

>25,500

Volunteer hours 1H2026



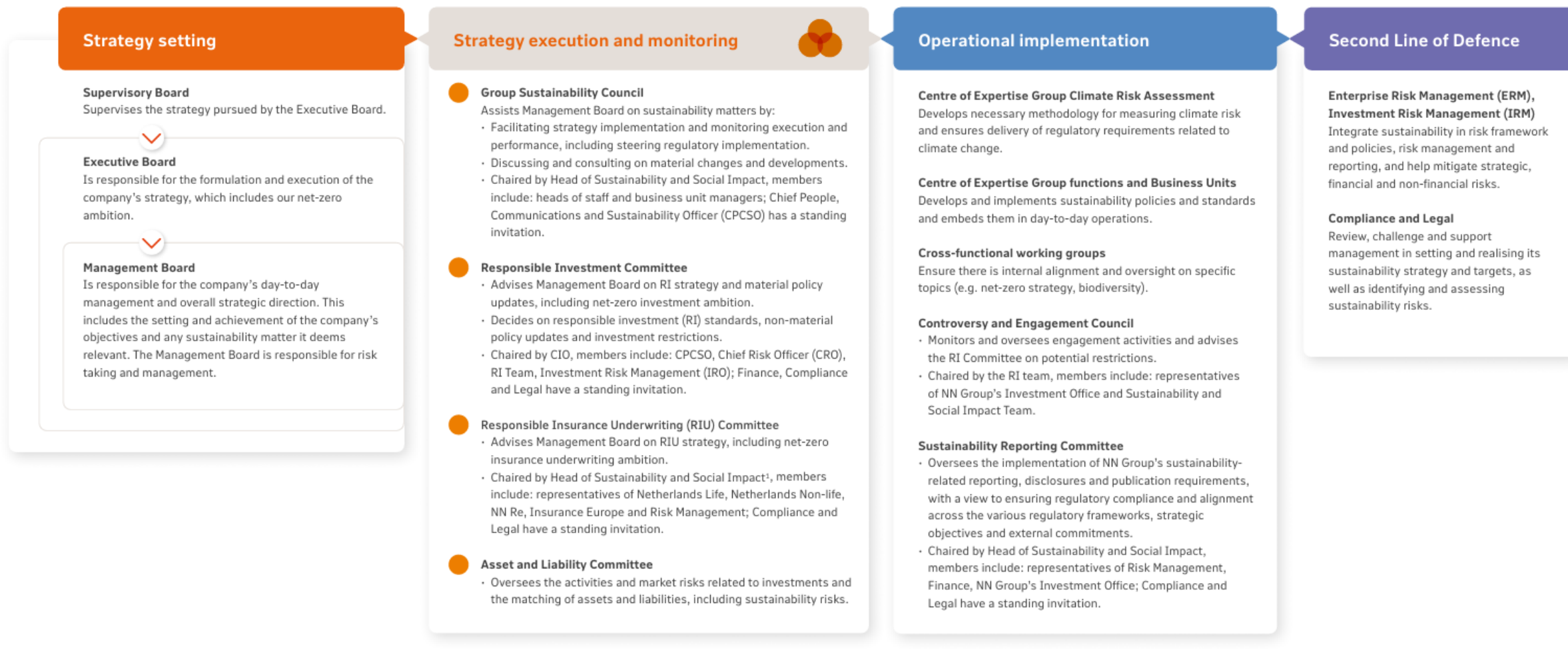
Governance

① Governance

Sustainability is embedded throughout the organisation and governance structure

② Responsible Tax

Sustainability is embedded in our governance



Pricing and underwriting

Pricing and underwriting, including sustainability aspects, are either a responsibility of the local management board, or a dedicated Product Risk Committee (PRC).

Local governance

Local steering bodies are set up by each business unit as appropriate to ensure integration into the business.

¹ Until 1 December 2025, the Responsible Insurance Underwriting Committee was chaired by CEO NN Re.

Strong corporate governance framework

NN Group has a two-tier board structure

Supervisory Board



David Cole (NL/US)
Chair



Pauline van der Meer Mohr (NL)¹
Vice Chair



Inga Beale (UK)



Irine Gaasbeek (NL)



Rob Lelieveld (NL)¹



Cecilia Reyes (PH/CH)



Koos Timmermans (NL)

Supervisory Board

Responsible for supervising the management performed by the Executive Board and the general course of affairs of NN Group and its businesses, and assists the Executive Board with advice

Executive Board

Entrusted with the management, strategy and operations of NN Group under the supervision of the Supervisory Board

Management Board

Entrusted with the day-to-day management of NN Group and the overall strategic direction of the company

- In board compositions we strive for diversity in the dimensions of gender, age, nationality, race, ethnicity, country of origin, abilities, neurodiversity, sexual orientation, educational background, languages spoken, and belief systems. In addition, there has to be a balance in the affinity with the nature and culture of the business.

Experienced and diverse Management Board

Management Board



David Knibbe (NL)
Chief Executive Officer¹



Annemiek van Melick (NL)
Chief Financial Officer¹



Wilbert Ouburg (NL)
Chief Risk Officer



Frank Eijnsink (NL)
CEO International Insurance



Janet Stuijt (NL)
General Counsel



Leon van Riet (NL)
CEO Netherlands Life & Pensions



Tjeerd Bosklopper (NL)
CEO Netherlands Non-life, Banking & Technology



Dailah Nihot (NL)
Chief People, Communications, and Sustainability Officer

- Strong Management Board with the required skills and experience
- Average experience in the financial sector of over 20 years
- Diverse representation is promoted in our boards:
 - Supervisory Board: 57% female, 43% male
 - Executive Board: 50% female, 50% male
 - Management Board: 38% female, 62% male
 - 20% of Supervisory and Management Board members of non-Dutch nationality
- Executive variable remuneration linked to NN Group's medium-term strategic priorities and based on both financial and non-financial performance

ESG is integrated into executive remuneration

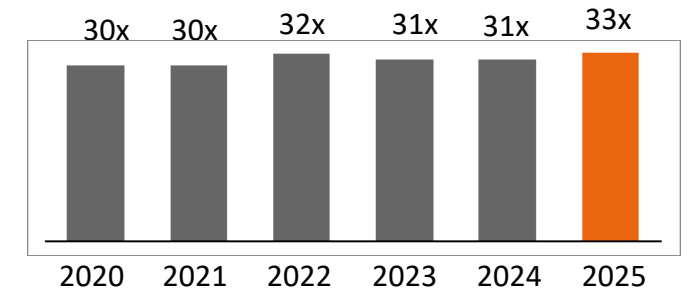
Remuneration principles

- Supporting sustainable long-term value creation by using performance objectives that focus on the financial, as well as strategic company targets linked to customers, employees, shareholders, business partners and society at large
- Supporting prudent risk management
- Ensuring a long-term focus for our Management Board by paying part of the base salary and variable remuneration in shares and a deferral of 60% of the variable remuneration.
- Stakeholder alignment is ensured through an annual stakeholder reach-out¹
- NN Group's pay is analysed annually with a focus on gender equality

ESG is integrated in objective setting

- Annual target setting for senior leaders evolves around our 5 strategic commitments
- The weighting of financial/strategic non-financial performance measures in 2025 were:
 - CEO: 40%/60%
 - CFO: 25%/75%
- Outcomes of the 2025 performance objectives have been included in the 2025 annual report
- For 2026, the alignment between the performance objectives and the overall long-term strategy has been maintained. The weighting of the sustainability-related objectives have remained similar. The outcomes of the commitments will be reported in the 2026 annual report.

Committed to closely monitor the development of NN's CEO pay ratio (average)



- Pay ratio² is taken into account in EB remuneration, along with other factors such as the external market perspective and various stakeholder interests

Governance

① Governance

② **Responsible Tax**

We are committed to being a responsible taxpayer

Strong commitment to responsible tax behaviour

Positive contributor to society

- Acting according to the letter and the spirit of the law and regulations of the countries in which we operate
- No engagement in artificial arrangements that do not respect business reality or offer undue tax advantages
- No use of low-tax rate jurisdictions, no-tax jurisdictions or so-called non-cooperative jurisdictions, unless there is substance and the profits are generated by local economic activities

Transparency and governance

- Transparent about tax approach and tax positions
- Annual Total Tax Contribution publication compliant with GRI 207; 2025 report includes Pillar II tax positions
- Open, constructive relationships with tax authorities
- Supporting effective tax systems via constructive engagement with governments, business and civil society
- Endorsing VNO-NCW Tax Governance Code

Our commitment has been consistently recognised



#5

VBDO Tax Transparency Awards 2025¹

More information

More information

Sustainability at NN Group

- Taking climate action: [link](#)
- Responsible investment: [link](#)
- Our approach to tax: [link](#)
- Sustainable business operations: [link](#)
- Sustainability governance, stakeholders, memberships and endorsements: [link](#)
- Sustainability ratings: [link](#)
- Positive change in communities: [link](#)
- Diversity, equity and inclusion: [link](#)

Download the annual report and financial disclosures

- Annual reports: [link](#)
- Financial disclosures: [link](#)

Memberships and endorsements¹



Important legal information

NN Group's Consolidated Annual Accounts are prepared in accordance with International Financial Reporting Standards as adopted by the European Union ("IFRS-EU") and with Part 9 of Book 2 of the Dutch Civil Code. In preparing the financial information in this document, the same accounting principles are applied as in the NN Group N.V. 2025 Annual Accounts, unless indicated otherwise in the notes included in the Condensed consolidated interim financial information for the period ended 30 June 2026.

All figures in this document are unaudited. Small differences are possible in the tables due to rounding. Some statements are not facts relating to past events, including, without limitation, statements about future expectations and other forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Actual results, performance or events may differ materially from those in such statements due to, without limitation: (1) changes in general economic conditions, in particular economic conditions in NN Group's core markets, (2) changes in performance of financial markets, including developing markets, (3) consequences of a potential (partial) break-up of the European Union (EU), of EU member countries leaving the Union, and/or the (partial) cessation of the euro as a currency (4) changes in the availability of, and costs associated with, sources of liquidity as well as conditions in the credit markets generally, (5) the frequency and severity of insured loss events, (6) changes affecting mortality and morbidity levels and trends, (7) changes affecting persistency levels, (8) changes affecting interest rate levels, (9) changes affecting currency exchange rates, (10) changes in investor, customer and policyholder behaviour, (11) changes in general competitive factors, (12) changes in laws and regulations and in their interpretation and application, (13) changes in the policies and actions of governments and/or regulatory authorities, (14) conclusions with regard to accounting assumptions and methodologies, (15) changes in ownership that could affect the future availability of net operating loss, net capital and built-in loss carry forwards for NN Group, (16) changes in credit and financial strength ratings, (17) NN Group's ability to achieve projected operational synergies, (18) catastrophes and terrorist-related events, (19) operational and IT risks, such as system disruptions or failures, breaches of security, cyber-attacks, human error, changes in operational practices or inadequate controls also in respect of third parties with which we do business, (20) risks and challenges related to cybercrime including the effects of cyber-attacks and changes in legislation and regulation related to cybersecurity and data privacy, (21) business, operational, regulatory, reputation and other risks and challenges associated with Sustainability Matters (please see the link to our sustainability matters definition <https://www.nn-group.com/sustainability-society/policies-reports-memberships.htm>) (22) the inability to retain key personnel, (23) adverse developments in legal and other proceedings and (24) the other risks and uncertainties contained in recent public disclosures made by NN Group.

Any forward-looking statements made by or on behalf of NN Group speak only as of the date they are made. NN Group assumes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information or for any other reason.

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NN